## NH Electric Cooperative

Electric Assistance Program
System Benefits Charge Reconciliation Report
Program fund credits for November, 2009
Retail Delivery KWHs ..... 50,288,885
SBC Low Income EAP Rate per kwh ..... $\$ 0.00150$
Total SBC Low Income EAP billed ..... \$ 75,433.33
Interest on reserve balance ..... 1) ..... $\$ 7.32$
Corrections/Adjustments ..... $\$ 0.00$
SBC Low Income EAP Funding ..... $\$ 75,440.65$
EAP Program Costs
Discounts Applied to Customers' Bills- Nov-09 ..... \$106,662.71
Payments to CAA - ..... 3)\$9,062.22
Incremental Program Expenditures 2)$\$ 0.00$
Preprogram Arrears current month recovery ..... $\$ 0.00$
Total EAP Costs ..... $\$ 115,724.93$
Amount to be remitted by the State of NH Treasury to NHEC$(\$ 40,284.28)$
Nov-09
Program to date Reserve Balance\$31,867.541) Interest on reserve over 365 daysRate0.279380
\# of days30$\$ 7.32$
Cummulative Transfers from Energy Efficiency Program Revenues ..... \$258,336.81
3) CAA- Oct

2) 

## NH Electric Cooperative

Electric Assistance Program
Number of Program Participants by Tier November 2009

| EAP participants | Discounts | \# of participants |
| :--- | ---: | ---: |
| Tier 1 | $\$ 840.36$ | 156 |
| Tier 2 | $\$ 3,442.85$ | 442 |
| Tier 3 | $\$ 9,224.89$ | 472 |
| Tier 4 | $\$ 17,458.82$ | 499 |
| Tier 5 | $\$ 26,728.34$ | 504 |
| Tier 6 | $\$ 48,967.45$ | 539 |
| Total accounts with Discounts | $\$ 106,662.71$ | 2612 |

Residential - EAP participants

| MONTH | \# accts | Total AR | current bills ( 0.30 days) |  | 30-60 days |  | 60.90 days |  | Over 90 days |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ENDING |  |  | \$'s | \% of Total | \$'s | \% of Total | \$'s | \% of total | \$'s | \% of total |
| Mar-07 | 2688 | \$375,703 | \$174,070 | 46.33\% | \$113,012 | 30.08\% | \$51.184 | 13.62\% | \$37,436 | 9.96\% |
| Apr-07 | 2641 | \$365,028 | \$166,685 | 45.66\% | \$100,830 | 27.62\% | \$59,628 | 16.34\% | \$37,886 | 10.38\% |
| May-07 | 2578 | \$279,428 | \$125,410 | 44.88\% | \$85,321 | 30.53\% | \$40,804 | 14.60\% | \$27,894 | 9.98\% |
| Jun-07 | 2467 | \$251,715 | \$128,049 | 50.87\% | \$68,346 | 27.15\% | \$37,418 | 14.87\% | \$17,902 | 7.11\% |
| Jul-07 | 2403 | \$225,794 | \$119,801 | 53.06\% | \$65,384 | 28.96\% | \$28,360 | 12.56\% | \$12,250 | 5.43\% |
| Aug-07 | 2379 | \$207,383 | \$119,444 | 57.60\% | \$57,023 | 27.50\% | \$22,407 | 10.80\% | \$8,509 | 4.10\% |
| Sep-07 | 2396 | \$238,315 | \$132,041 | 55.41\% | \$68,340 | 28.68\% | \$27,421 | 11.51\% | \$10,513 | 4.41\% |
| Oct-07 | 2404 | \$204,717 | \$110,331 | 53.89\% | \$61,805 | 30.19\% | \$24,636 | 12.03\% | \$7,945 | 3.88\% |
| Nov-07 | 2467 | \$254,063 | \$142,317 | 56.02\% | \$65,657 | 25.84\% | \$33,998 | 13.38\% | \$12,091 | 4.76\% |
| Dec-07 | 2492 | \$313,403 | \$159,911 | 51.02\% | \$86,259 | 27.52\% | \$42,232 | 13.48\% | \$25,000 | 7.98\% |
| Jan-08 | 2521 | \$335,219 | \$174.781 | 52.14\% | \$87,893 | 26.22\% | \$43,013 | 12.83\% | \$29,532 | 8.81\% |
| Feb-08 | 2524 | \$344,668 | \$171,676 | 49.81\% | \$97,474 | 28.28\% | \$45,127 | 13.09\% | \$30,391 | 8.82\% |
| Mar-08 | 2577 | \$337,017 | \$160,270 | 47.56\% | \$96,932 | 28.76\% | \$50,210 | 14.90\% | \$29,605 | 8.78\% |
| Apr-08 | 2566 | \$307,773 | \$143,490 | 46.62\% | \$88,628 | 28.80\% | \$45,931 | 14.92\% | \$29,724 | 9.66\% |
| May-08 | 2518 | \$267,317 | \$128,107 | 47.92\% | \$80,288 | 30.03\% | \$37,903 | 14.18\% | \$21,019 | 7.86\% |
| Jun-08 | 2525 | \$253,320 | \$129,255 | 51.02\% | \$75,480 | 29.80\% | \$35,017 | 13.82\% | \$13,568 | 5.36\% |
| Jul-08 | 2473 | \$233,995 | \$131,124 | 56.04\% | \$63,507 | 27.14\% | \$27,402 | 11.71\% | \$11,961 | 5.11\% |
| Aug-08 | 2482 | \$245,424 | \$141,265 | 57.56\% | \$65,809 | 26.81\% | \$26,999 | 11.00\% | \$11,351 | 4.62\% |
| Sep-08 | 2433 | \$236,588 | \$129,428 | 54.71\% | \$71,225 | 30.11\% | \$26,446 | 11.18\% | \$9,488 | 4.01\% |
| Oct-08 | 2720 | \$265,491 | \$153,255 | 57.72\% | \$72,073 | 27.15\% | \$30,121 | 11.35\% | \$10,042 | 3.78\% |
| Nov-08 | 2890 | \$333,294 | \$189,037 | 56.72\% | \$91,504 | 27.45\% | \$39,775 | 11.93\% | \$12,977 | 3.89\% |
| Dec-08 | 2972 | \$417,098 | \$232,725 | 55.80\% | \$104,988 | 25.17\% | \$52,613 | 12.61\% | \$26,772 | 6.42\% |
| Jan-09 | 3090 | \$519,664 | \$292,339 | 56.26\% | \$133,814 | 25.75\% | \$58,058 | 11.17\% | \$35,452 | 6.82\% |
| Feb-09 | 3129 | \$510,031 | \$256,732 | 50.34\% | \$151,991 | 29.80\% | \$63,042 | 12.36\% | \$38,266 | 7.50\% |
| Mar-09 | 3049 | \$446,407 | \$211,662 | 47.41\% | \$132,876 | 29.77\% | \$66,774 | 14.96\% | \$35,094 | 7.86\% |
| Apr-09 | 2982 | \$393,187 | \$185,582 | 47.20\% | \$115,144 | 29.28\% | \$56.544 | 14.38\% | \$35,917 | 9.13\% |
| May-09 | 2903 | \$325,841 | \$156,902 | 48.15\% | \$97,064 | 29.79\% | \$47,730 | 14.65\% | \$24,146 | 7.41\% |
| Jun-09 | 2847 | \$274,183 | \$137,526 | 50.16\% | \$79,028 | 28.82\% | \$40,292 | 14.70\% | \$17,337 | 6.32\% |
| Jul-09 | 2714 | \$252,447 | \$143,341 | 56.78\% | \$66,483 | 26.34\% | \$29,054 | 11.51\% | \$13.570 | 5.38\% |
| Aug-09 | 2609 | \$259,825 | \$148,506 | 57.16\% | \$72,606 | 27.94\% | \$29,045 | 11.18\% | \$9,668 | 3.72\% |
| Sep-09 | 2587 | \$260,695 | \$144,523 | 55.44\% | \$76,878 | 29.49\% | \$29,743 | 11.41\% | \$9,551 | 3.66\% |
| Oct-09 | 2611 | \$254,316 | \$132,408 | 52.06\% | \$78,539 | 30.88\% | \$35,308 | 13.88\% | \$8,060 | 3.17\% |
| Nov-09 | 2607 | \$265,421 | \$141,813 | 53.43\% | \$73,389 | 27.65\% | \$37,793 | 14.24\% | \$12,426 | 4.68\% |

Residential exclusive of EAP

| MONTH | \# accts | Total A/R | current bills (0-30 days) |  | 30-60 days |  | 60-90 days |  | Over 90 days |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ENDING |  |  | \$'s | \% of Total | \$'s | \% of Total | \$'s | \% of total | \$'s | \% of total |
| Mar-07 | 64,794 | \$6,697.875 | \$4,757,225 | 71.03\% | \$1,262.543 | 18.85\% | \$382,138 | 5.71\% | \$295,970 | 4.42\% |
| Apr-07 | 64,856 | \$6,552,031 | \$4,534,320 | 69.20\% | \$1,236,136 | 18.87\% | \$440,465 | 6.72\% | \$341,110 | 5.21\% |
| May-07 | 64,863 | \$5,238,517 | \$3,399,174 | 64.89\% | \$1,096,568 | 20.93\% | \$386,151 | 7.37\% | \$356,624 | 6.81\% |
| Jun-07 | 64,996 | \$5,441,008 | \$3,735,910 | 68.66\% | \$939,592 | 17.27\% | \$369,481 | 6.79\% | \$396,025 | 7.28\% |
| Jul-07 | 65,128 | \$5,452,262 | \$3,840,573 | 70.44\% | \$897,901 | 16.47\% | \$293,179 | 5.38\% | \$420,610 | 7.71\% |
| Aug-07 | 65.278 | \$5,303,590 | \$3,895,458 | 73.45\% | \$866,646 | 16.34\% | \$266,704 | 5.03\% | \$274,782 | 5.18\% |
| Sep-07 | 65,355 | \$5,876,700 | \$4,257,875 | 72.45\% | \$1,036,364 | 17.64\% | \$291,451 | 4.96\% | \$291.010 | 4.95\% |
| Oct-07 | 165,351 | \$4,763,484 | \$3,250,463 | 68.24\% | \$927,474 | 19.47\% | \$277,990 | 5.84\% | \$307,557 | 6.46\% |
| Nov-07 | 65,384 | \$5,470,017 | \$3,927,198 | 71.79\% | \$875,363 | 16.00\% | \$314,591 | 5.75\% | \$352,865 | 6.45\% |
| Dec-07 | 65,414 | \$6,551,655 | \$4,641,485 | 70.84\% | \$1,086,191 | 16.58\% | \$373,363 | 5.70\% | \$450,616 | 6.88\% |
| Jan-08 | 175,698 | \$6,987,258 | \$5,015,325 | 71.78\% | \$1,101,581 | 15.77\% | \$379,352 | 5.43\% | \$491,000 | 7.03\% |
| Feb-08 | 165,386 | \$7,481,098 | \|\$5,294,964 | 70.78\% | \$1,261,722 | 16.87\% | \$390,824 | 5.22\% | \$533,589 | 7.13\% |
| Mar-08 | 165,318 | \$6,701,536 | \$4,689,055 | 69.97\% | \$1,282,123 | 19.13\% | 5430,313 | 6.42\% | \$300,045 | 4.48\% |
| Apr-08 | 165,321 | \$5,958,484 | \$4,054,801 | 68.05\% | \$1,167,986 | 19.60\% | \$412,707 | 6.93\% | \$322,991 | 5.42\% |
| May-08 | 65,290 | \$5,671,604 | \$3,881,601 | 68.44\% | \$1,088,706 | 19.20\% | \$373,112 | 6.58\% | \$328,185 | 5.79\% |
| Jun-08 | 65,295 | \$5,731,513 | \$3,967,609 | 69.22\% | \$1,032,833 | 18.02\% | \$355,177 | 6.20\% | \$375,893 | 6.56\% |
| Jul-08 | 65,413 | \$5,924,554 | \$4,244,648 | 71.65\% | \$961,344 | 16.23\% | \$309,149 | 5.22\% | \$409,414 | 6.91\% |
| Aug-08 | 165,481 | \$6,333,178 | \$4,680,627 | 73.91\% | \$1,078,690 | 17.03\% | \$319,805 | 5.05\% | \$254,056 | 4.01\% |
| Sep-08 | 165,551 | \$5,879,756 | [\$4,152,453 | 70.62\% | \$1,116,715 | 18.99\% | \$323,411 | 5.50\% | \$287,177 | 4.88\% |
| Oct-08 | 165,277 | \$5,224,102 | \|\$3,678,153| | 70.41\% | \$933,769 | 17.87\% | \$293,813 | 5.62\% | \$318,367 | 6.09\% |
| Nov-08 | 65,143 | \$6,408,095 | \$4,540,033 | 70.85\% | \$1,119,223 | 17.47\% | \$367,954 | 5.74\% | \$380,885 | 5.94\% |
| Dec-08 | 65,087 | \$7,136,740 | \$5,182,965 | 72.62\% | \$1,077,997 | 15.10\% | \$410,804 | 5.76\% | \$464,974 | 6.52\% |
| Jan-09 | 164,950 | \$9,024,984 | \$6,745,533 | 74.74\% | \$1,343,819 | 14.89\% | \$401,796 | 4.45\% | \$533,835 | 5.92\% |
| Feb-09 | 164,907 | \$8,569,416 | \$6,184,800 | 72.17\% | \$1,619,571 | 18.90\% | \$455,823 | 5.32\% | \$309,222 | 3.61\% |
| Mar-09 | 64.987 | \$7,094,379 | \$4,826,522 | 68.03\% | \$1,412,088 | 19.90\% | \$499,857 | 7.05\% | \$355,912 | 5.02\% |
| Apr-09 | 64.975 | \$6,507,729 | \$4,262,428 | 65.50\% | \$1,339,538 | 20.58\% | \$486,796 | 7.48\% | \$418,967 | 6.44\% |
| May-09 | 64.989 | \$6,102,866 | \$3,900,095 | 63.91\% | \$1,214,348 | 19.90\% | \$519,816 | 8.52\% | \$468,607 | 7.68\% |
| Jun-09 | 165,065 | \$5,270,152 | \$3,403,138 | 64.57\% | \$972,795 | 18.46\% | \$383,608 | 7.28\% | \$510,610 | 9.69\% |
| Jul-09 | 165,249 | \$5,780,609 | \$4,072,019 | 70.44\% | \$854,018 | 14.77\% | \$321,323 | 5.56\% | \$533,249 | 9.22\% |
| Aug-09 | 65,470 | \$6,446,682 | \$4,603,147 | 71.40\% | \$999,651 | 15.51\% | \$297,426 | 4.61\% | \$546,458 | 8.48\% |
| Sep-09 | 65,531 | \$5,995,387 | \$4,275,677 | 71.32\% | \$1,070,298 | 17.85\% | \$318,499 | 5.31\% | \$330,912 | 5.52\% |
| Oct-09 | 165,503 | \$5,470,734 | \$3,747,247 | 68.50\% | \$1,034,693 | 18.91\% | \$333,111 | 6.09\% | \$355,683 | 6.50\% |
| Nov-09 | 65,546 | \$5,557,120 | \$3,756,899 | 67.61\% | \$1,014,064 | 18.25\% | \$374,884 | 6.75\% | \$411,273 | 7.40\% |

[^0]EAP aging - custom report


[^0]:    source data - NHEC residential - Job Mgr - sales report/balances on file around page 574

